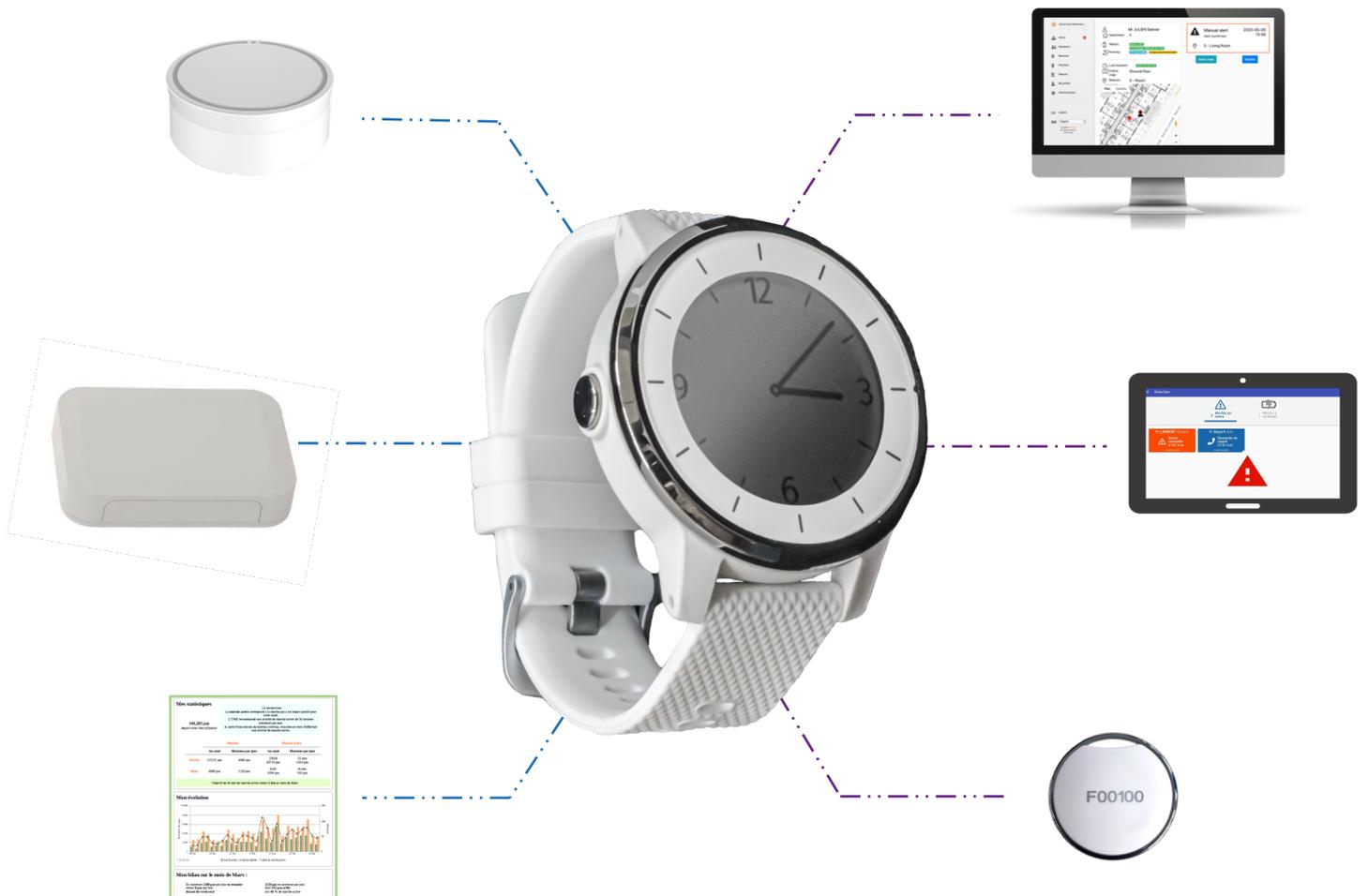


# The Dona Care assistance solution

## Starter Guide



# How to start?

## 1<sup>st</sup> step:

Life Plus will create your account.

You will need to send specific information: name and email.

## 2<sup>nd</sup> step:

You will receive your demo kit. Everything will be ready to use: beacons switched on, account set up,...

## 3<sup>rd</sup> step:

You will receive an email from Life Plus to register.

Then you can access to your account by clicking on this link :

<https://lifepius.donacare.fr/>

### Login

- 1 Enter the URL provided by Life Plus into the internet browser.
- 2 Enter your **username** and **password**.
- 3 Click on **Login**.



The screenshot shows the Life Plus login interface. At the top is the Life Plus logo with the tagline 'mon assistant santé'. Below the logo are two input fields: 'Username (email) \*' and 'Password \*'. The password field has an eye icon to toggle visibility. Below these fields is a 'Login' button. At the bottom left of the form area is a link for 'Password lost?'. Three numbered callouts (1, 2, 3) point to the password field, the Login button, and the Password lost? link respectively.



We advise you to save this page as a favourite in your browser.



The application works correctly on **Chrome**, **Mozilla Firefox** and **Safari** browsers. The application does not work on Internet Explorer.

We recommend that you regularly update your computer and browser.

# Manual alert

## Manual alert

- 1 Press and hold the alert button (centre left button) for at least 2 seconds until the confirmation screen appears.
- 2 **Confirm** with a **short press** on the **top button**.  
or
- 3 **Cancel** with a **short press** on the **lower button**.



An alert can also be sent by pressing the alert button several times consecutively.



**If no action is taken (confirm or cancel), the alert is sent automatically after 15 seconds.**

# Handling an alert remotely

## Viewing an alert

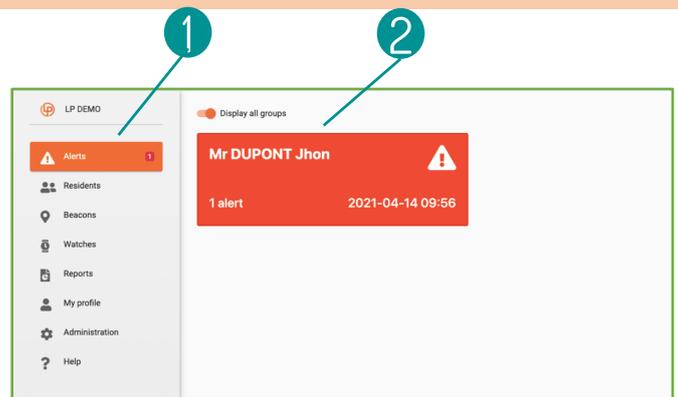
- 1 Click on **Alerts** in the side menu.
- 2 Click on the resident's card.

**Red** = urgent alert (fall, manual alert, out of area or forbidden area).

**Orange** = urgent alert being handled.

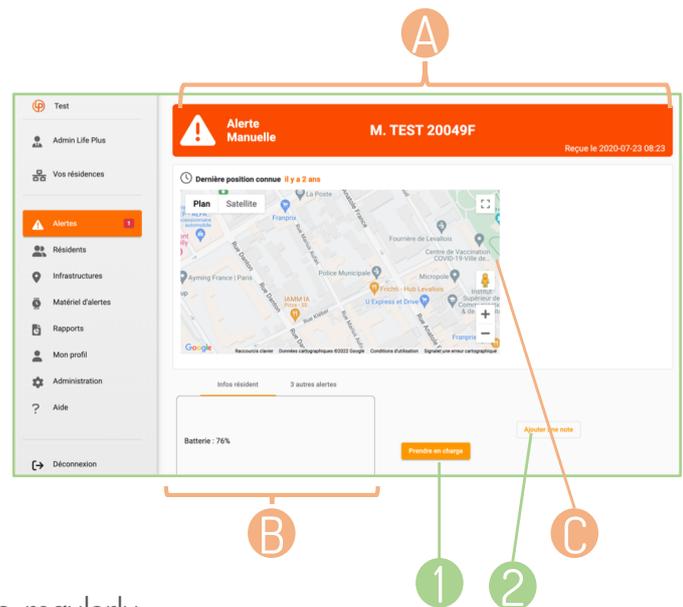
**Dark blue** = operating alert (battery low, battery empty, watch shutdown, watch not worn, communication lost).

**Light blue** = operating alert being handled.



## Information displayed

- A Information about alerts: name of the resident, date, time, alert type,...
- B Information about the resident: last name, first name, apartment number, telephone number, activity, watch status, etc.
- C Information on the user's location



 This is the last known position. The location map is regularly updated during an alert to refine the position.

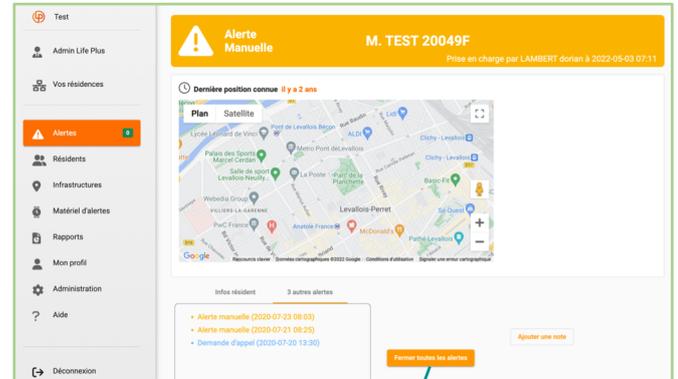
## Handling an alert

- 1 Click on **Handle** to deal with the alert.
- 2 Click on **Add a note** to add a comment relating to an alert, then click on **Save**.

# Handling an alert remotely

## Closing an alert

- 1 Click on **Close all alerts**.
- 2 Select one of the reasons listed in "alert feedback". You can also add a note.
- 3 Click on **Close** again to confirm your choice.



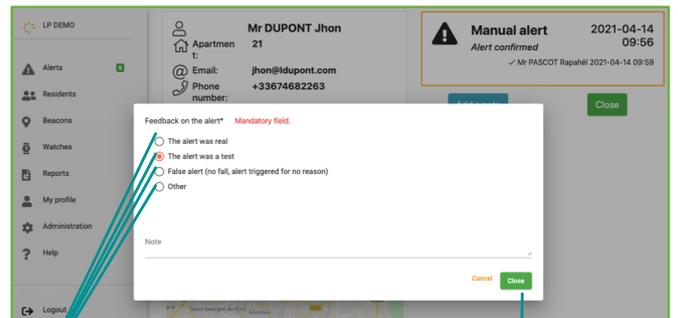
1



A new comment can be added at the end of the alert.



Once the alert is closed, the GPS location disappears.



2

3